



Stone Island Amsterdam S017
Pieter Cornelisz Hooftstraat,37
Installation 20092023
Store Entrance

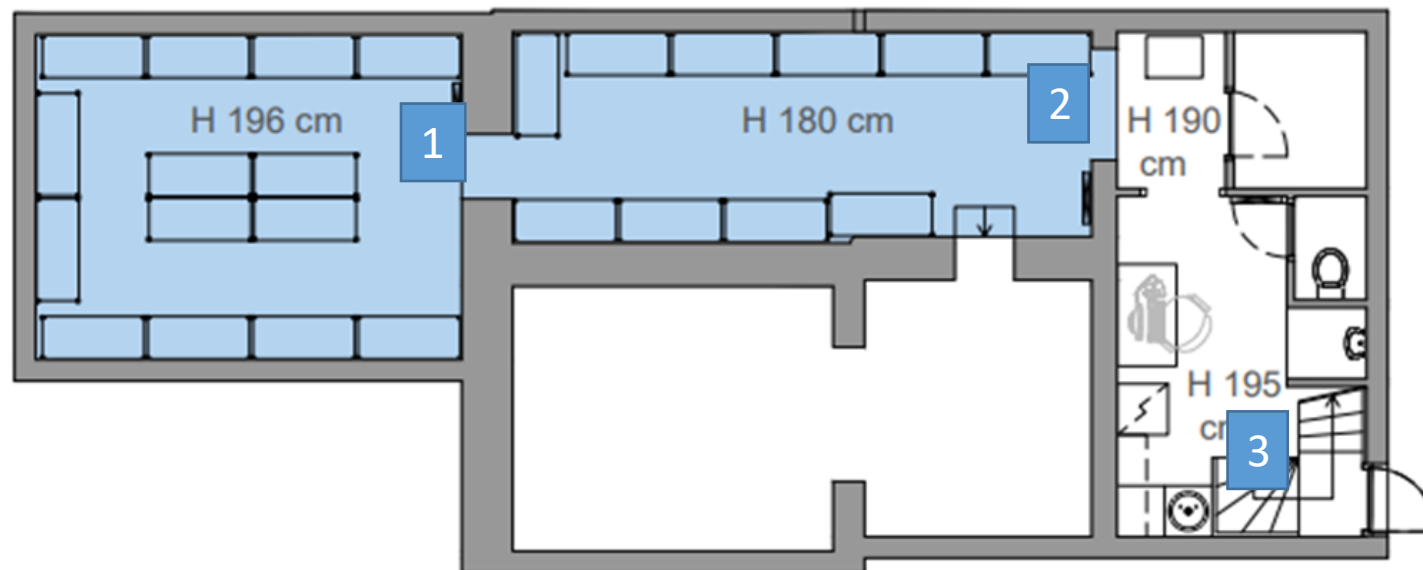
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Stock room

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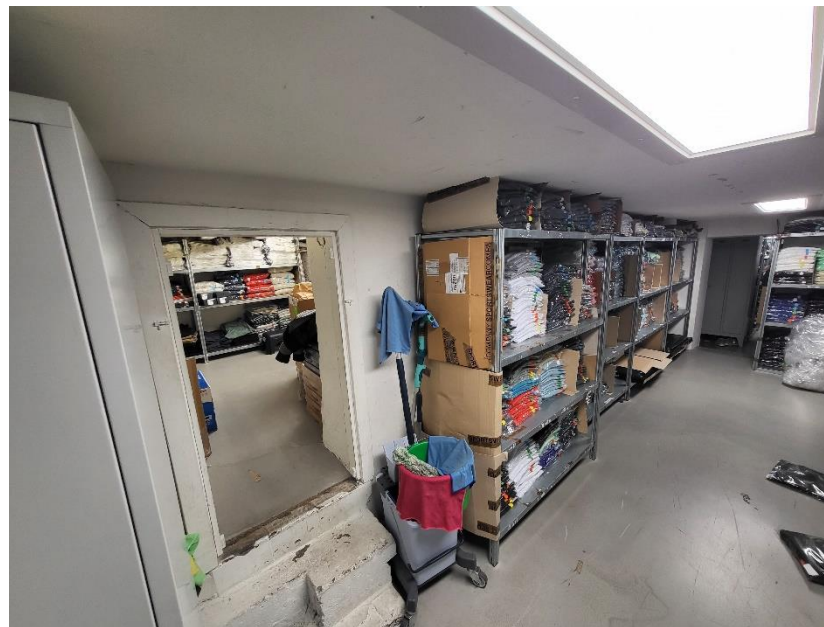


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Stock room

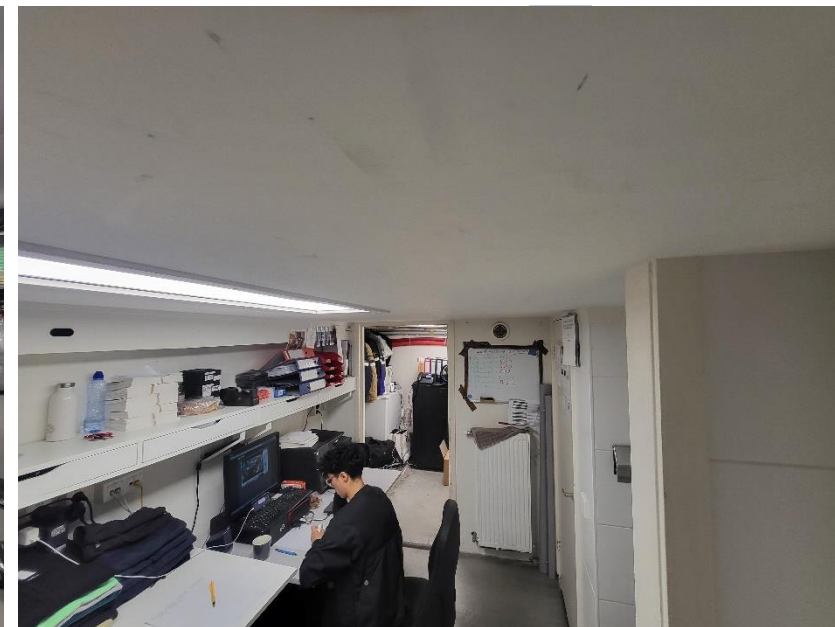
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1



2

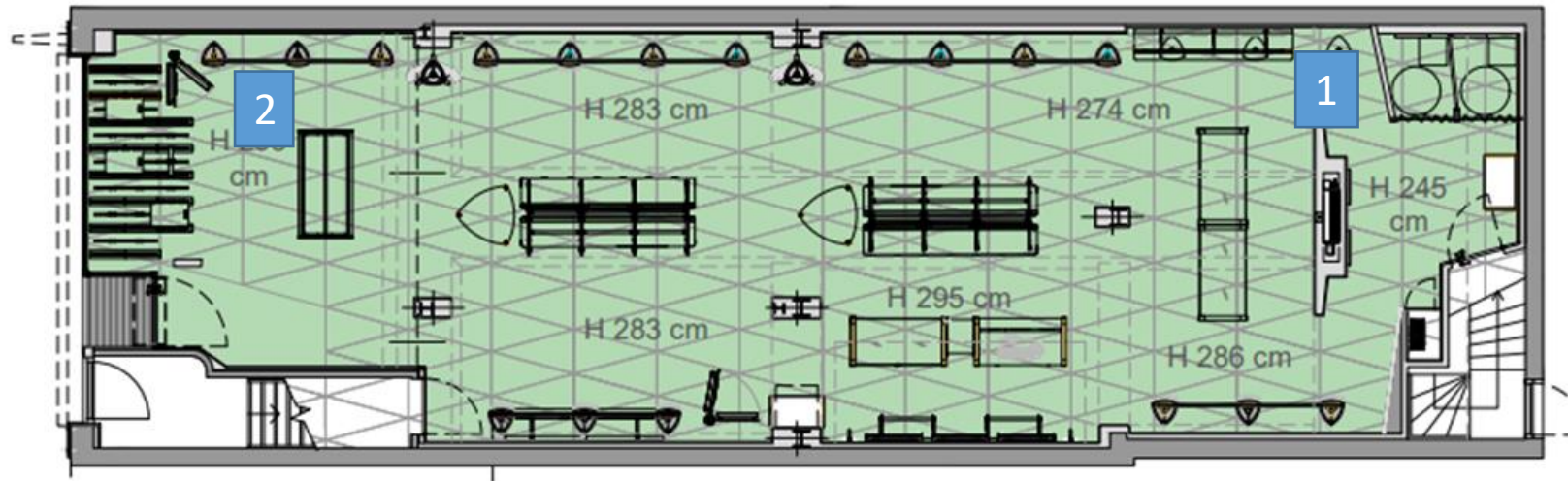


3



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Sales Area

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Sales area

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1

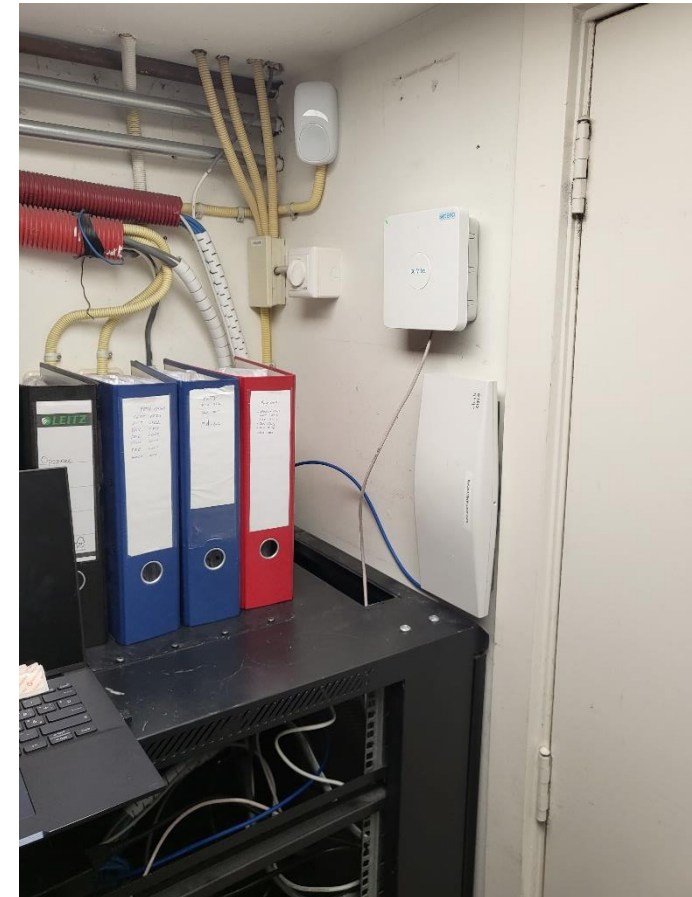
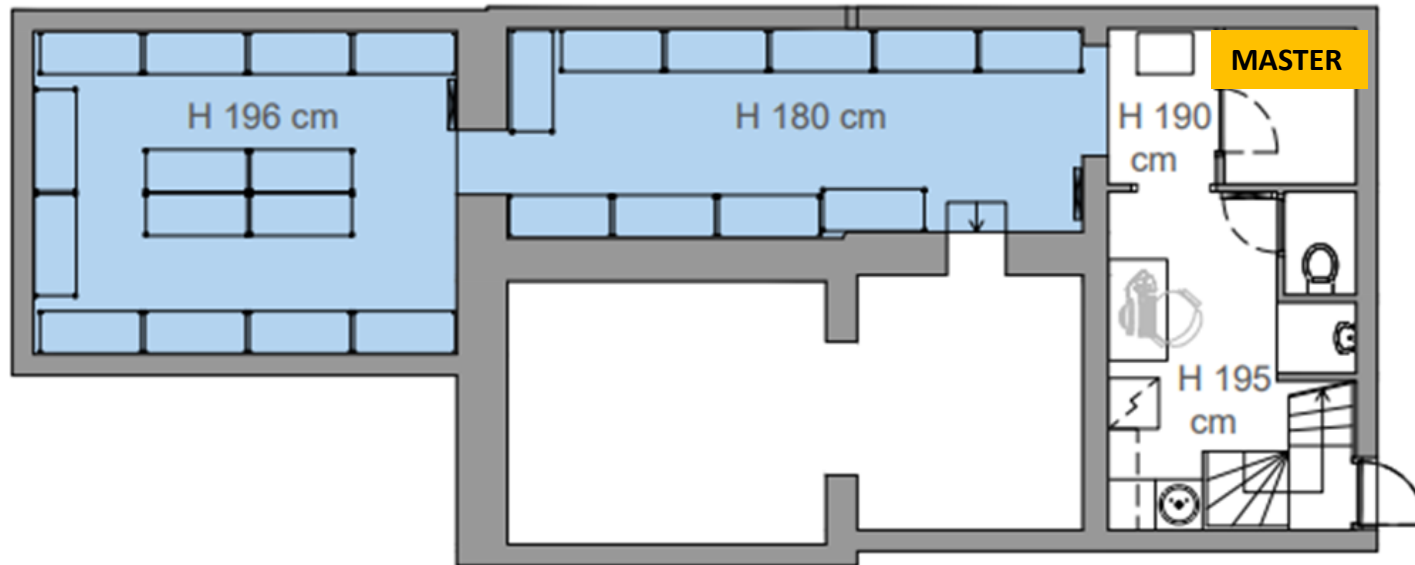


2



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RFP location – Stock

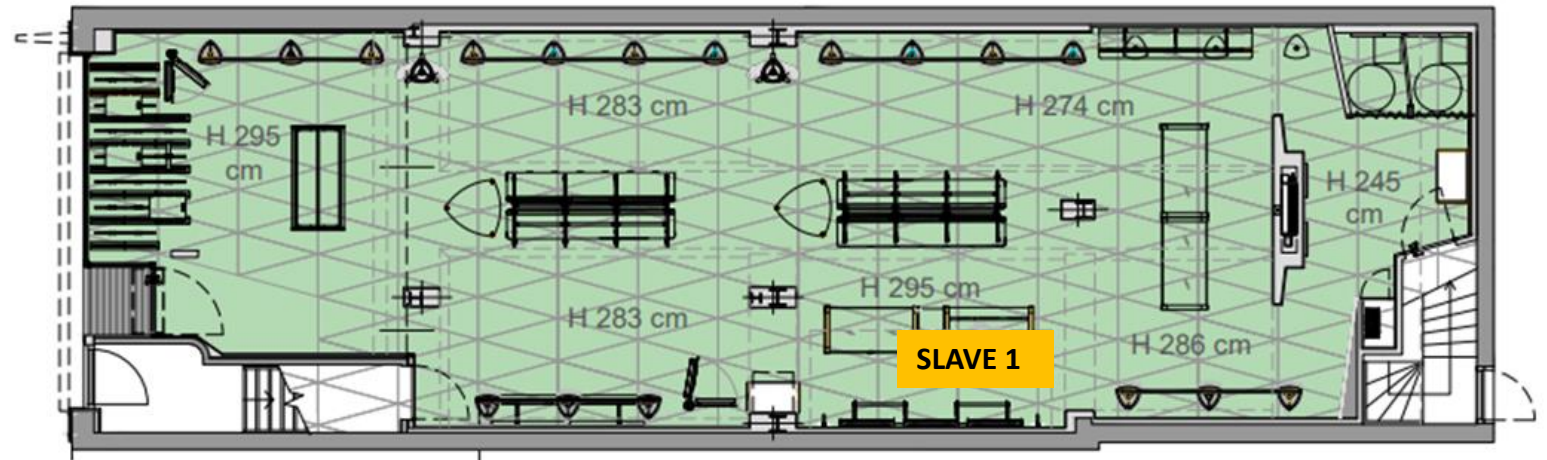
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RFP location – Shop

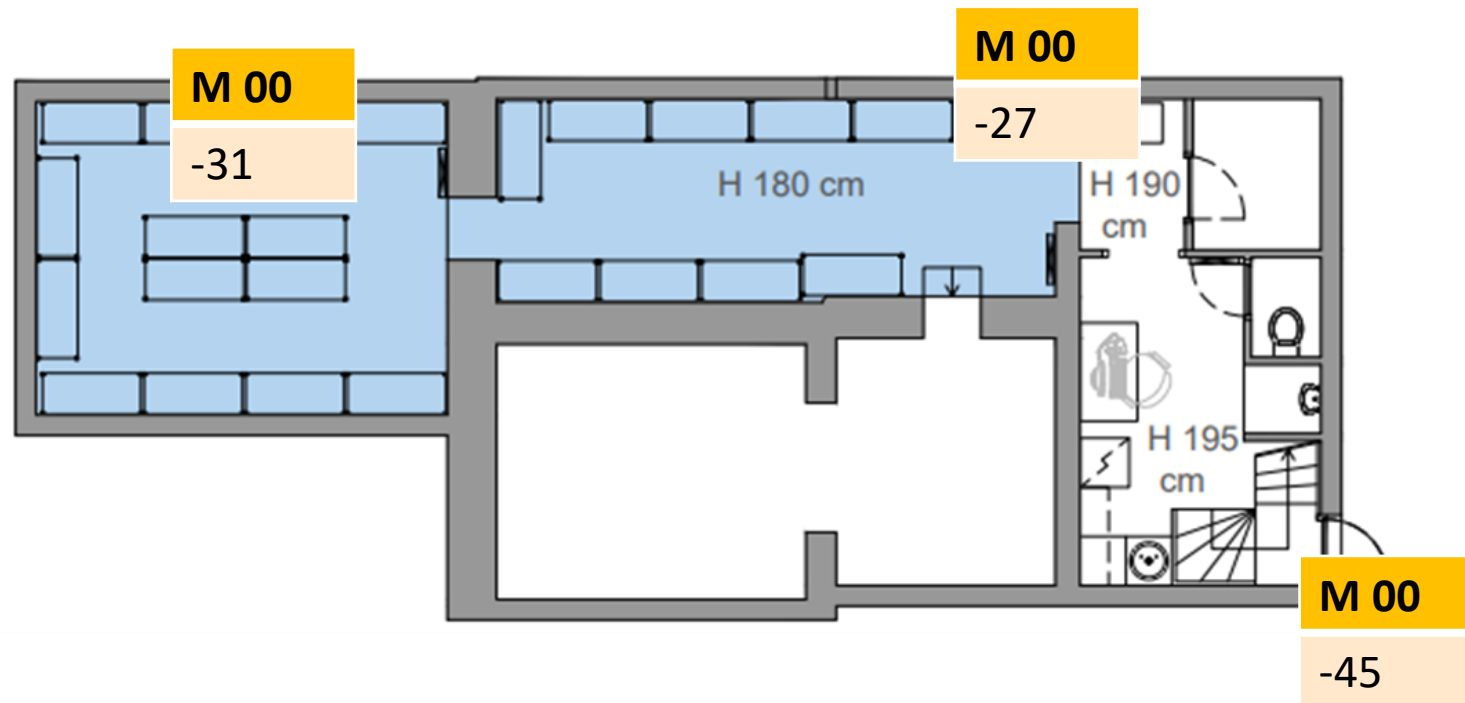
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dBm signal – Stock

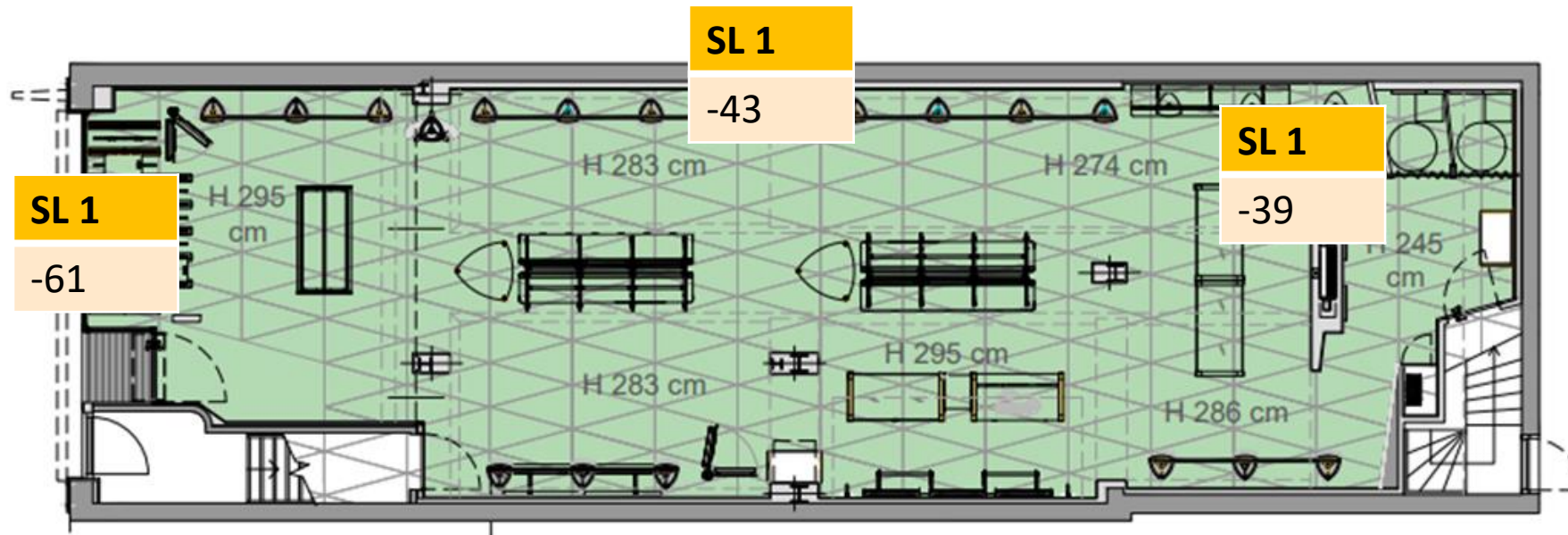
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dBm signal – Shop

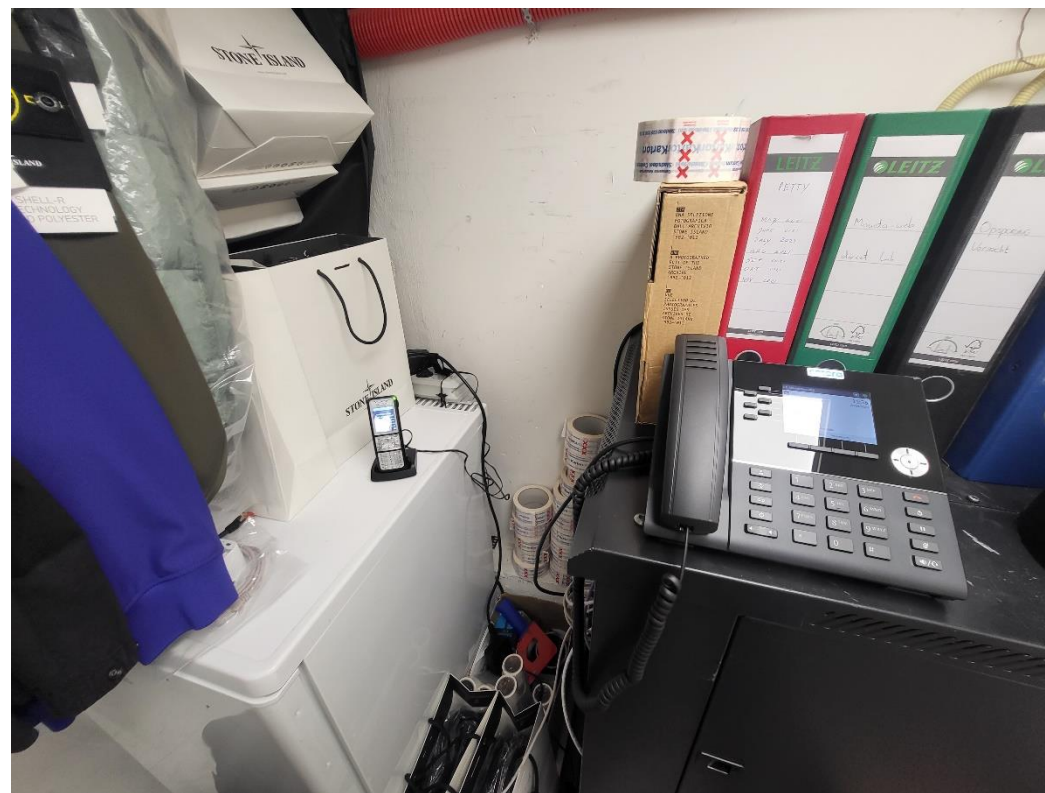
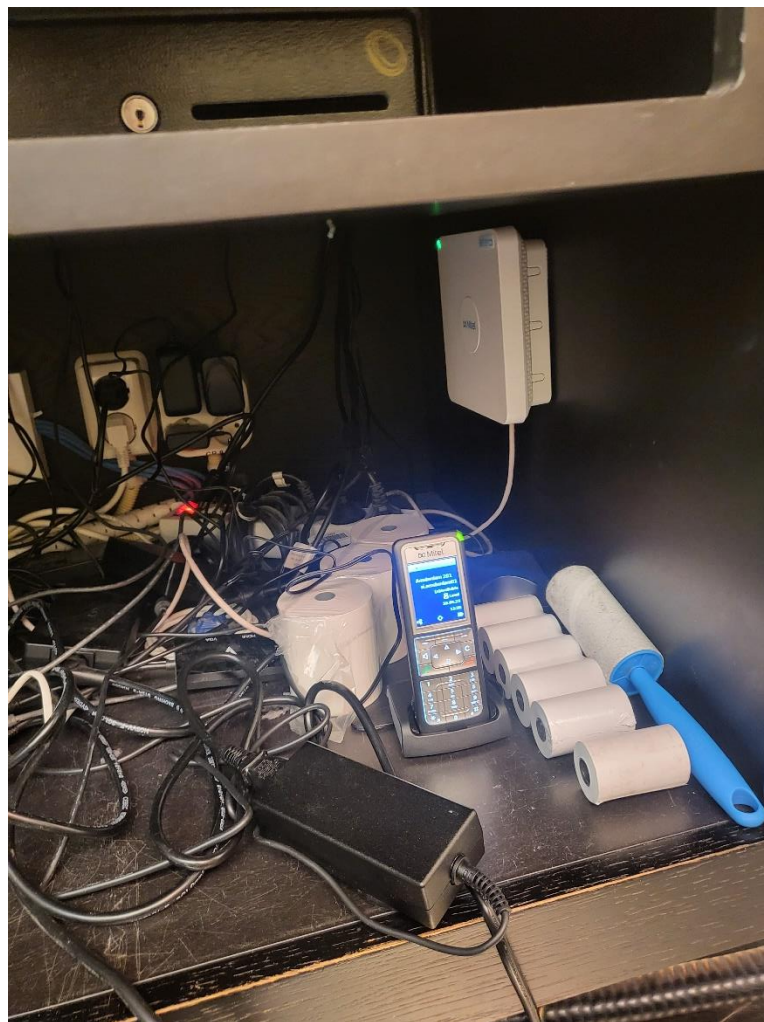
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Devices location

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Port Mapping

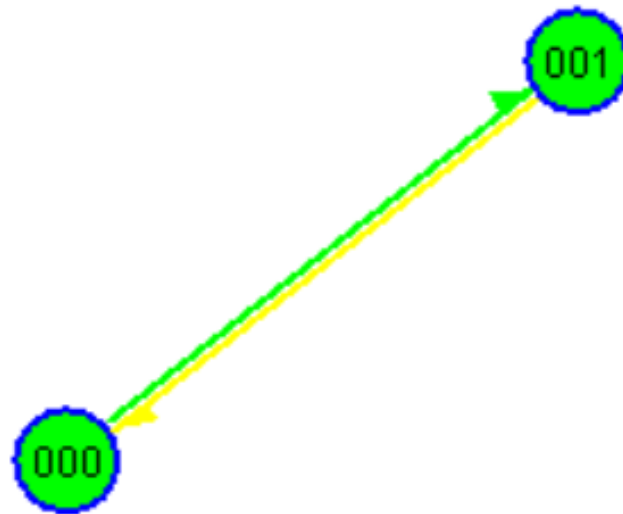
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RFP	PP	SW1	SW2
M	-	13	
SL1	05	14	
Desk- phone	-		13



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RFP connection

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Notes

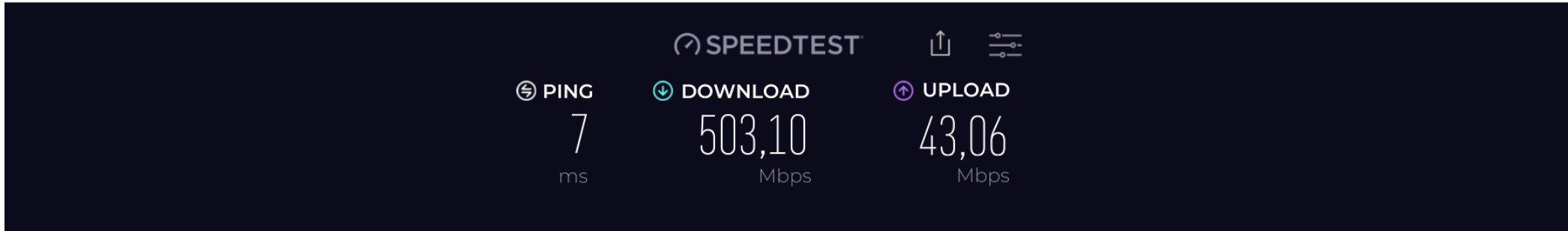
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The Store Manager has to contact the provider of the Actual Number (+31202294980) asking to forward calls to Setera

Customer Service Number (+31202595553). Once the operator enables the forward, the store will start to receive calls on the new Setera devices.



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Speed Test and Observations



Observation 1: Signal coverage is excellent throughout the store and stock.

Observation 2: There was only one free LAN port in the stockroom to plug the desk phone, number 13. When we tried to patch that port to the switch the store staff reported an audio issue from upstairs.

So, we've connected the desk phone to switch 2 directly and placed it over the rack.

As soon as the switch is checked, that device can be moved to port 13 of pp and placed near the PC.

Observation 3: the old store PBX is still active because the Store manager needs to request the forwarding to their actual provider. We provided her with all the details to request it. (Slide 13)

Observation 4: We recommend requesting the porting of the Actual Number ASAP.



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Store numbers

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Store Actual Number: +31202294980

Setera Customer Service Number: +31202595553

Setera Service Number: +31202595554

CS Hunt group: 3101700

User short number: 3101701 (201) 3101702 (202) 3101703 (203)

Store Address: Pieter Cornelisz Hooftstraat,37
Amsterdam 1071 BM – Netherlands

Store Manager: Sona Shahinyan
Mail: sona.shahinyan@stoneisland.com

Setera technician: Mirko Vincenti



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Standard and additional equipment required

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Devices	Quantity	Specifics
DECT 612	2	Cash Desk – Stock room
RFP44	2	Cash Desk – Stock room
Mitel 6920	1	Stock room
Additional equipment	Quantity	Specifics
1mt - 25 cm LAN cables	4	Rack and Cash desk